

Step 1

Connect your DVR into a Modem or Router using basic Ethernet / Cat-5 cable



Step 2

Identify your Network IP Address

In order to identify your network IP addresses go to a computer that is connected to the same network as the DVR. On Windows, click the **start** button, select **Run** and type "CMD" as shown below, and click OK. See example below:

Programs (1)					
🖅 Run					
Control Panel (10)					
🧱 Run programs made for previous versions of Windows					
View recommended actions to keep Windows running smoothly					
Show which operating system your computer is running					
🕎 View running processes with Task Manager					
📑 View list of running gadgets					
review your computer's status and resolve issues 🚩					
🕎 View network status and tasks					
📷 Change default settings for media or devices					
Play CDs or other media automatically					
Start or stop using autoplay for all media and devices					
Files (4)					
77xxHT_Player					
How to Troubleshoot Your CCTV Surveillance System					
How to Troubleshoot Your CCTV Surveillance System					
🖳 Virtua Job Applicaitons	🖅 Run	-			
		Type the nam resource, and	ne of a program, folde Windows will open it	r, document, or Int for you.	err
₽ See more results	Open:	cma			
run × Shut down +			OK Can	icel Brow:	se.
🚱 🙋 Inbox (5751) - Yahoo 👆 😂 Yahoo! Messenger					

The command prompt below will appear. Type "ipconfig" and click Enter.







Look for Default Gateway address which would be your Router address. Please make a note of the Default

Gateway as you will be needing it in order to access the router Hint: If your gateway is 192.168.1.1 you can access the DVR without changing the current IP information default IP would be 192.168.1.108 skip step 3

Step 3 Assign a unique IP Address to the DVR

Go to your DVR and right click and go to MAIN MENU, click on SETTING, and then NETWORK.

Set it to DHCP

25)		NETWORK	n
IP Address Subnet Mask Gateway	192 · 168 · 1 255 · 255 · 25 192 · 168 · 1	. 108 5 . 0 1 . 1	нср
TCP Port	37777	HTTP Port	80
UDP Port	37778	Max Connection	10
	Transfer Mode	Fluency	
ADVANCED :	LAN Download		
DNS IP FILTER	Use the Truste	e following DNS se d Sites:0	rver address:
MULTICA:	NTPSe ST 239.25	erver : 10 5.42.42	
Default		C	Save Cancel

Save then reboot the DVR (Once back on go back to the network settings and see it populate) again the "gateway" is your router address

Step 4 Open Ports on Router for Remote View

Log into your network Router by typing the Default Gateway IP into the Address Bar on your Internet browser (For Example: 192.168.1.1). You will be prompted to enter your Router's user name and password. **Please refer to your Router's manual to obtain this information.**



Once you get onto your router's main page the next step is to configure your network for remote access. In order to do this, you will need to configure your router's port forwarding settings.

The port forwarding process varies dependent upon router model. You can visit www.portforward.com for a list of guides by router model. You can also contact your router provider with additional questions regarding the port forwarding process. In this example we are using a AT&T or 2Wire Router.

∂ at&t	System System	Home Network	Firewall	
System Password	Date and Time Settings	<u>Details</u>		★ HOME Site Ma
Network at a Glance		O Fi	rewall 💿 Firewall	View firewall
Software: 5.: Password: Se	Gateway 29.137.2 • <u>View det</u>	tais	ograde the System	summary
Broadband I Connection Sp Incoming: 1533	Link peed: 3 kbps	mmary	Your system so is current. Check for future availal upgrades.	ttware • <u>View available</u> k back <u>upgrades and</u> ble <u>options</u>
Outgoing: 378	kbps			
Home Netwo Computers: Dan=DC	View the	home network		
B DVR				

Step 1: Click on Firewall

Step 2: Click on Firewall setting it will as for a password (please check with your internet provider if unknown)



Look for the DVR on the "Select Computer list"

Then click "add a new user-defined application"



Edit Application

Settings					
Profile Name Enter a name for the a	application	n profile that	t you ar	e creating.	
Application Name:					
Definition					
Choose a protocol an ADD DEFINITION to a application requires n need to add multiple of	d enter the dd the def nultiple po definitions	e port(s) for finition to the orts or both	this ap e Defin TCP an	plication, th ition List. If t id UDP ports	en click he s, you will
Note: In some rare insta changes in addition to sir appears in the application	inces, certa mple port fo n type men	ain application prwarding. If i u below, it is	n types the appl recomm	require speci ication you ar iended that yo	alized firewall re adding ou select it.
Protocol:	TCF	2	© U	DP	
Port (or Range):	From:		To:]
Protocol Timeout (seconds):			TCP de UDP de	efault 86400 efault 600	
Map to Host Port:			Defaul define	t = the same ; d above.	port as
Application Type:	None	(Default)			
	ADD DEF	INITION			
					BACK

Application name: DVR

Port range: 80 to 80 / Protocol: 86400 / Map to Host Port: 80 click add definition

Port range: 37777 to 37777 / Protocol: 86400 / Map to Host Port: 37777 click add definition

Then click BACK

By default, the firewall blocks all unwanted access from the Internet. You can allow access from the Internet to applications running on computers inside your secure home network by enabling firewall prince applications running on computers inside your secure home network by enabling firewall port forwarding. To do this, associate the desired application with the computer below. If you cannot find a listing for your application et a user-defined application profile. (To create a user-defined profile, you will need to know protocol and port information.)							
To Allow Users Through the Firewall to Hosted Applications							
Anow osers milough the mewan to hosted Applications							
Select a computer							
Choose the computer that will host applications through the firewall: OHNSF7GKYA62117 💌							
2 Edit firewall settings for this computer:							
Maximum protection – Disallow unsolicited inbound traffic.							
Allow individual application(s) - Choose the application(s) that w hrough the firewall to this computer.							
Click ADD to add it to the Hosted Applications list.							
N11 amplications							
dvr1 A DVR2							
Age of Empires (E)							
Age of Kings							
Age of Wonders ADD							
Aliens vs Predator							
Anarchy Online PEMOVE							
Asheron's Call							
Baldur's Gate							
BattleCom							
Detrifield Communicator							
. A did a party times defined application							

In the "Allow individual applications" you will see the "DVR" on the list then click add (please make sure that the "select a computer" is still DVR.



You can check that the port is open by going to <u>www.canyouseeme.org</u>. Enter the port (80 & 3777) in the box and click check

CanYouSeeMe.org - Open Port Check Tool

This page will serve as a free utility for remotely verifying a port is open or closed. It will be useful for or ISP is blocking certain ports.

Your IP: 68.183.161.146 What Port? 80 Check

Common Ports							
FTP	21						
SSH	22						
Telnet	23						
SMTP	25						
Web	80						
Pop 3	110						
IMAP	143						
Other Applicatio	ns						
Remote Desktop	3389						
PC Anywhere	5631						

Sucess: I could not see your service on 68.183.161.146 on port (80)



Dynamic IP Redirator

After Port Forwarding is completed, go to no-ip.com to create a free domain name to access the dvr.

🔇 www.no-ip.com

On the Home page click on NO-IP Free



Creating an account is easy, simply fill out the form and be sure to include a valid email address for the confirmation email to be sent to. You must use a legitimate email address as it will request you to confirm it.

Create	e Your No-IP Account	
if you already I	nave an account then you can <u>(sign in here)</u>	
	(1) About You:	
	First Name:	
	Last Name:	
	How did you hear about us? - Select One -	
	Zip/Postal Code:	
	Intended Use?: - Select from below -	
	Account Information:	
	Email:	
	Password:	
	Confirm Password:	
	Account Access:	
	Your Answer:	
	Birthday: Salada Mark	
	BirtindaySelect a Month -	
	& Account Verification:	
	30-196 Can't read this? G Get two new words 4' Hear a set of words Provide by HCAPTOR. Help	
	Type the two words above:	
	Terms of Service: Please review our Terms of Service (TO3) below. By creating an account you are agreeing to our TOS and Priacy Policy. The TOS of these use use the only have a (1) fees account and the creating and account you are agreeing to our TOS and Priacy Policy. The TOS of these use use the only have a (1) fees account and the creating of an attempt the account will send to the beninghton of all of the second second second account of the second account of the second seco	
	You accounts, you may only have one (ii) nee account, and that the account of multiple nee accounts will result in the termination of all of your accounts.	
	Terms of Service	
	1. ACCEPTANCE OF TERMS	
	No-IP com is an internet-based Web site that offers DNS Hosting, dynamic DNS, URL Redirection, email hosting, domain name registration, senser monitoring, and software utilities (each a "Sendor" and rollenging insertions in the software internet Senser as No.ID. Prom	
	By clicking on "I Accept' below you are agreeing to the <u>Terms of Service</u> above and the <u>Privacy Policy</u> .	
	Accept, Create my Accourt	t



Once confirmed and logged in please click on Add a Host



Create a Hostname (Keep the name simple this will be your permanent address) Note: Make sure you select DNS Host(A)

Hosts/Redirects	DNS Hosting	Domain Reg	gistration	Mail	SSL Certificate	es Mo	onitoring	Backup DNS	Renew/A	ctivate
Hosts/Redirects		Add a b	oct							
 Add Host 	- 5/1	huu a n	031							
 Manage Hosts 										
Managa Groups	Fill out th	e following field	ds to config	ure your	host. After you ar	e done (dick 'Create H	Host' to add your ho	st.	
 Manage Groups 										
 Download Client 	• Own	a domain nam	e?							
Upgrade to Enhano	ed Use you	r own domain n	ame with o	ur DNS s	ystem. Add your	domain	name now or	read more for prici	ng and features	5.
Need redundanc	v									
for your mail service	ver? Hostna	me Information								
Click here for more in	to	Hostname:	octvsecurity	ypros			no-ip.info		-	0
			<u> </u>				myftp.bi	z		
DALTE CHARACTER IN	day.	Host Type:	DNS Ho	st (A) 🔍	DNS Host (Rour	id Robin	myftp.or	9		0
24/7 Server Monito	onng						myvnc.o	om		
and Fallover			Port 80	Redirect	Web Redire	ct	no-ip.biz	<u>.</u>	_	
Click here for more in	ifo						no-ip.in	0		
		IP Address:	98.119.12	8.112			redirectr	ne.net		3
Need Hein?	Assi	an to Group:	No Grou	-			servebee	er.com		0
S Need Help:		gir to Group.	- NO GIOU	p -		•	serveblo	g.net		
 Support Center 	Enab	le Wildcard:	Wildcards a	re a Plu	/ Enhanced fea	ture. Upp	servecou	interstrike.com		0
 Basic Troubleshop 	oting						serveftp.	com		
Guide							servegar servehal	flife.com		
Support Licket							servehtte	0.com		
· Contact Us	Acce	ot Mail for you	Domain				serveirc.	com		
	Let No-I	P do the dirty w	ork Setup F	POP or fo	orwarding for you	r name	servemp	3.com		
							servepio	s.com	=	
							servequa	ake.com		
Get Connected	Mail O	otions					zapto.or		-	
	MX Re	cord			м	X Prior	ity	-		
M 🖬 🖪 I	Enter t	he name of you	r external n	nail exch	angers (mx recor	ds) as ho	stnames not	IP addresses.		
		-								~
						•				
	If you v	vould like a mo	re MX recor	ds, pleas	e upgrade to <u>No</u>	IP Plus	or <u>Enhanced</u>			
								Roya	t Create	Host
								Reve	Create	nost
		Home	API I C	Contact Us	s Sitemap	Term	s of Service	Privacy Policy	Blog	

Then Click Create Host (please make a note of your email address/User name, password & hostname)



DDNS DVR Configuration

If this is the first time you have logged into your DVR Please click <u>HERE</u> first

Once you hit enter it should load you to this WEB SERVICE page and the default user name and password are the same as your DVR default passwords. Click Login.



Once logged in you will have access to your cameras locally, click on CONFIG.

VVED Service= SEAN		CONFIG	ABOUT	3001		
	OFFICE	No video	07-50	🖶 🗙 No video	Care 2 + 2 + 2 + 2 + 2 + 2 + 2 + 2 + 2 + 2	
	CAM 2					
	ERI CAM 3					
	CAM 4					
	Open All					
	StartDialog					
	Local Play Refresh					
		No video	C	📣 🗙 No video		
			_			



Then Click on network and click on the file tab for DDNS.

Configuration	_	_	_	X
📃 Control Panel 🔺	1	NE	TWORK —	
🖃 📝 Query System Info 📄	Ethernet Port	Port 01	DHCP	
VERSION	IP Address	192 . 168 . 1 . 102	Mac Address	52:54:4c:f6:86:d8
HDD INFO	Subnet Mask	255 . 255 . 255 . 0		,
IT System Config	Gateway	192.168.1.1		
GENERAL		1		
ENCODE	Device Name	DVR		
CHEDULE	TCP Port	37777 HTTP Port	80	
<u>ia</u> RS232	UDP Port	37778 Max Connection	10	
	Transfer	Latency	🗆 LAN Downlo	ad
EMAIL		,, <u> </u>		
	Service Type	MULTICAST -		
ALARM CENTE	User Name		IP Address	239 255 42 42
ALARM	Password		Port	36666 1~65535
DETECT		J		10000
PAN/TILT/ZOOM				
Record	l			
COUNT				Save Refresh
SNAPSHOT				

Select DDNS type "NO-IP DDNS" & Check enable

Server IP: "dynupdate.no-ip.com"

Domain name: the host name that you created in NO-IP.com (ex: cctvsecuritypro.no-ip.info)

User name: the email or user name that you created in NO-IP.com (ex: sales@cctvsecuritypros.com)

Password: the password that you created in NO-IP.com

Configuration			-		<u>له</u>
🔜 Control Panel 🔺	1		DDNS -		
Query System Info VERSION	DDNS Type	NO-IP DDNS 💌	🔽 Enable		
HDD INFO	Server IP	dynupdate.no-ip.co	om		
LOG	Port	80	1~65535		
- GENERAL	Domain Name	activise curity prosino-ip.info	5		
- ENCODE	User Name	les@cctvsecuritypros.com			
- SCHEDULE	Password	NUMBER OF			
	Alive Interval(sec.)	1	0~30000		
- EMAIL		,			
- NAS					
🧀 NTP					
- CENTE					
- ALARM					
- DETECT					
- PAN/TILT/ZOOM					
DEFAULT/BACKUP					
E- S ADVANCED					
- HDD MANAGEMEI					
-B ABNORMITY					
- 🗀 Alarm I/O Config					
- Carl Record	·				
- COUNT				Save	Refresh
- SNAPSHOT					
AUTO MAINTENAI					

That completes this section of the network configuration, the host name that you created ex. cctvsecuritypros.dyndns.org is best to test outside your network.

If you ever have trouble with any step of this remote viewing setup guide please don't hesitate to contact technical support at 1-888-653-2288.